



ODISHA STATE MEDICAL CORPORATION LTD.

(A Govt. of Odisha undertaking)

Bhubaneswar, Odisha

Letter No. 8246 /PROC.-EQP./OSMC/2018

Dt. 02/6/18

PO No. ER18012

To

M/S CAREVEL MEDICAL SYSTEM PVT.LTD
S-35/36 SITE IV SAHIBABAD
INDUSTRIAL AREA, GHAZIABAD,UTTAR PRADESH
TEL:8800744223
FAX:9599679916
EMAIL:sales@carevelglobal.com, gyanendra@ carevelglobal.com.

Sub. : Purchase Order for supply of Mattress(Adult)

Ref. : i) Bid Ref No: OSMCL/217-18/EQP-RC (Retender)/02

ii) Contract No. EQP/15/1...01/6/18.....

Sir,

Subsequent to the signing of contract cited above, you are hereby requested for supply of **Mattress(Adult)** against Bid Ref No.: OSMCL/217-18/EQP-RC (Retender)/02 as per the terms & conditions envisaged in the contract under reference above.

The Quantity and Prices are as indicated hereunder :

Description of Goods: Supply of Mattress (Adult) at various health institutions of the state.		Make : CAREVEL Model: C 101	
A. Equipment			
*Unit Price (Rs.) with all accessories as per the technical specification of the tender reference above which includes customs duty, packing, insurance, forwarding / transportation (door delivery) with 2(Two) years onsite comprehensive warranty .	Qty	Total Price (Rs.) (Excluding Tax)	Taxes
3,800/-	1200	45,60,000/-	GST@18%extra on Total Price

Warranty:

1. You have to warrant that the Goods supplied under this Contract are new, unused, of the most recent or current models and incorporate all recent improvements in design and materials unless provided otherwise in the Contract.
2. You further have to warrant that the Goods supplied under this Contract shall have no defect arising from design, materials or workmanship (except when the design and/or material is required by the Tender Inviting Authority's specifications) or from any act or



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- omission of the successful bidder, that may develop under normal use of the supplied goods.
3. All the equipments including the accessories supplied as per the technical specification in clause 4.2 of tender document should carry comprehensive warranty for a period mentioned under cl.5.1. of the tender document in the first instance. During this period, you shall replace all defective parts and attend to all repairs/break downs and undertake stipulated number of preventive maintenance visits to every user installation site. The cost of spare parts for all replacements has to be borne by the successful bidder during the period of comprehensive warranty.
 4. On expiration of the comprehensive warranty period, you shall be willing to provide after sales support for an additional period prescribed under clause 5.1 of the tender document.
 5. Site Visits: Your trained service engineer shall visit each User Institution as part of preventive maintenance as per the frequency mentioned under cl.5.1. of the tender document during the warranty period. The bidder shall attend any number of break down/repair calls as and when informed by the Tender Inviting Authority/User Institution.
 6. During every visit, a copy of the service report/break down call report, duly signed by the custodian of the equipment/head of the health care institution and stamped shall be forwarded by email/fax/post to the OSMCL within 10 days from the due date.
 7. Complaints should be attended properly, maximum within the time mentioned in clause 5.1.9 of the tender document. In case, the repair/fault duration is likely to exceed 72 hours, you shall arrange a standby equipment of the same make and model within next 48 hours (total down time should not exceed 5 days) as a stop-gap arrangement till the repair/fault is rectified and the stand by equipment shall perform in the same manner as regards a new equipment.
 8. Upon receipt of such notice for repair/breakdown from the Tender Inviting Authority or user institution, you shall, within the period specified under cl.5.1.8, and with all reasonable speed, repair or replace the defective goods or parts thereof, without cost to the Tender Inviting Authority or to the user institution.
 9. If you, having been notified, fails to rectify the defect(s) within the period specified mentioned in cl.5.1.8 of the tender document, the Tender Inviting Authority may proceed to take such remedial action as may be deemed necessary, at the successful bidder's risk and cost and without prejudice to any other rights which the Tender Inviting Authority may have against the successful bidder under the contract.
 10. Failure to attend the repairs in time or failure to attend the stipulated preventive maintenance visit or failure to replace the defective equipments or to provide stand by equipment if the fault/down time exceeds the stipulated period or to ensure the stipulated up-time in an year shall lead to forfeiture of the performance security and/or may lead to blacklisting/debarring of the defaulting bidder.
 11. A warranty certificate (as per format in Annexure III of tender document) duly signed and with proper stamp of the institution concerned and also signed by the authorized signatory with the stamp of the successful bidder shall be submitted to the Tender Inviting Authority for keeping it under safe custody along with the Installation Certificate. A copy of the original warranty papers has to be given to the institution head concerned.



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12. The equipment which requires quality assurance test shall be done at free of cost immediately after installation, during the comprehensive warranty period, during the CMC / AMC period, by the demand of User Institutions and also when major spares are replaced.
13. Any mandatory approval required for installation shall be obtained by you in liaison with the respective authorities.
14. You shall undertake on-site calibration of the equipment every year as part of the after sales service during the period of comprehensive warranty, CMC/AMC or on demand from the user institution and submit a 'calibration certificate' to the head of the User Institution with a copy to the Tender Inviting Authority afterwards.
15. The offered warranty includes visits to the user institutions at frequencies prescribed under cl.5.1. of tender document as part of preventive maintenance, Testing & calibration as per technical/service/operation manual of the manufacturer or as per the period specified or as per the demand of the user institute or Tender Inviting Authority.
16. The bidder shall provide up-time warranty of complete equipment as mentioned in clause 5.1.9 of tender document, the uptime being calculated on 24 (hrs) X 7 (days) basis failing which the extension of Warranty period will be extended by double the downtime period.
17. All software updates, if any required, should be provided free of cost during Warranty period.
18. The warranty details should be clearly mentioned in the **Warranty Certificate** attached at **Annexure A (i) of tender document**. The original copy should be given to the consignee / end user along with **Satisfactory Installation Certificate (SIC)**.
19. You are hereby intimated to strictly adhere to the specification & measurements mentioned in the tender document to which you have agreed in your document otherwise the goods supplied may not be accepted & you will be held responsible.

Approved rate (excluding GST Tax) of APMC (Annual Comprehensive Maintenance Contract) after expiry of warranty: NA

APMC will be considered only after completion of the warranty period. Terms & Conditions of the agreement will remain the same as mentioned in the tender Document.

Delivery Period: 70 days from the date of purchase order. The consignee must submit duly signed CRC report [as attached as **Annexure IIA of tender document** along with stock entry certificates to OSMC.

Sample Verification:

- a) The supplier shall have to supply one standard sample of each of the item to OSMC office within the delivery period for verification of quality and shall be kept till completion of supply at respective site and necessary payment.
- b) OSMCL reserves the right to check random verification/inspection/testing of the supplied items at consignee locations for ensuring quality and specification as per tender



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conditions. Necessary payment shall be made after the sample verification process and satisfactory reports.

Consignee Places: Attached at Appendix-I

Communication to OSMC:

1) The supplier has to intimate this office through mail id (semu.orissa@yahoo.in, proc.osmcl.od@nic.in & proc.osmc.od2016@gmail.com) regarding the exact date of installation of the equipment well in advance preferably before 7 days to facilitate deputing a technical staff to the site for verification.

2) The status of delivery and also satisfactory installation must be emailed to proc.osmcl.od@nic.in & proc.osmc.od2016@gmail.com by the supplier for information & follow up actions at this end in the below format.

PO No. & date:

Sl no.	Item name	Name of institution	Dept name	Sl nos of items	Date of supply	Date of installation	Invoice/bill no & date	Reasons for non supply/non installation

Payment Terms:

- a) No advance payment shall be made to the supplier.
- b) 90% of the cost of the equipment (excluding CMC Cost) + 100% cost of reagents(if any)+100% cost of installation (if any) +100% tax shall be paid to the supplier on receipt of following documents:
 - i) The stock entry certificate
 - ii) Consignee Receipt Certificate (CRC)
 - iii) Satisfactory installation certificate (SIC) (in the format mentioned in the bid reference mentioned above) and demonstration /training of the item from the consignee.
 - iv) Verification of technical specification as specified in tender document by Bio-medical Engineer, OSMC.
- c) The balance 10% of the payment of equipment will only be made after receipt of **Two (02) Month Performance Certificate** [as attached in **Annexure IV** or as per the format mentioned in the bid reference mentioned above] on working status of the equipment from the consignee after 8 weeks of installation and commissioning of the equipment.
- d) The original invoice submitted shall be in the name of the Tender Inviting Authority and the name of the consignee shall also be mentioned in it.

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- e) **Payment for CMC Charges:** The payment of CMC will be made once in six months after satisfactory completion of said period by the Tender Inviting Authority and signing of the CMC agreement.
- f) Where there is a statutory requirement for tax deduction at source, such deduction towards income tax and other taxes as applicable will be made from the bills payable to the supplier at rates as notified from time to time.
- g) All bills should be raised "On account of OSMC".
- h) All bills should contain the GSTIN (Goods & Services Tax Identification Number) and HSN Code (Harmonized system of Nomenclature).
- i) OSMCL reserves the right to resolve and the implication of tax rates in case of any restructuring of tax rates due to implication of GST during the contract tenure.
- j) The supplier has to submit an undertaking/indemnity under affidavit with Annexure on one hundred rupees stamp paper by the authorized signatory as mentioned in T4 o tender bid document as per the format Annexure-II(A) and Annexure-II(B) regarding GST for processing of payment.
- k) **Payment will be made subject to the receipt of original Agreement and Performance security @10% as prescribed in the NOA (Notification Of Award)/Purchase order quantity issued to your firm.**
- l) The supplier must get the prescribed stock entry certificate, CRC and SIC signed by the consignee, end user and store I/C whichever is applicable in triplicate out of which one copy is to be retained by him and two copies to be handed over to the consignee for official use.
- m) The supplier has to acknowledge the timely supply and installation of equipment with supporting copy of CRC and SIC to be submitted to OSMCL by post or through email id- proc.osmcl.od@nic.in & proc.osmc.od2016@gmail.com.
- n) The supplied goods summarily will not be accepted by the consignees if it does not conform exactly all specifications as mentioned in Appendix-II at the time of installation.

Liquidated Damages for late delivery:

If the supplier fails to deliver any or all of the goods within the time frame(s) prescribed in the contract / P.O, the purchaser without prejudice to other rights and remedies available to the purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to **1% of the value of the item to be supplied per week of delay or part thereof** on delayed supply of goods and/or services until actual delivery subject to a **maximum of 4%**. Managing Director, OSMCL reserves the right to allow an additional penal period of **4 (four) weeks** beyond the normal penal period (4 weeks) on the written request of the supplier with the condition that liquidated damage @ **1.5%** will be charged for each week or part thereof during the extended penal period.






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Other terms & conditions : This purchase order is abide by all other terms & conditions mentioned in the bid reference mentioned above and any amendment thereof.


Yours faithfully,

Memo No. : 8247 /OSMC, Dated 02/6/18 
GM Operation (Equipment), OSMC


Copy to **DHS(O)/DMET(O)** for information & necessary action.

Memo No. : 8248 /OSMC, Dated 02/6/18 
GM Operation (Equipment), OSMC

Copy to **Superintendent (MKCG, BERHAMPUR), CDMO (ANGUL, KEONJHAR, JAJPUR, KALAHANDI, KORAPUT, NAWARANGAPUR, NUAPADA, KEONJHAR, BHADRAK, RAYAGADA), DIRECTOR (CAPITAL HOSPITAL BBSR), DIRECTOR AHRCC, CTC** for information & necessary action. They are requested to follow up timely supply & installation of the items at the consignee/user locations keeping liaison with the supplier. Further they are requested to allow installation of the supplied item(s) if only conform exactly all the technical specification as in appendix-II and to furnish the bills along with stock entry certificate, SIC,CRC in original and in the prescribed format after installation of the equipment at the earliest preferably within one week for taking action at this end.

Memo No. : 8249 /OSMC, Dated 02/6/18 
GM Operation (Equipment), OSMC

Copy to **GM (D & S) / GM Finance /GM Quality** for information & necessary action.

Memo No. : 8250 /OSMC, Dated 02/6/18 
GM Operation (Equipment), OSMC

Copy to **Equipment management section** to take follow up action.


GM Operation (Equipment), OSMC



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Appendix-I

SL NO	NAME OF THE CONSIGNEES	ANNUAL INDENT WITH DEPT./ LOCATION		MCH WING HOSPITAL	TOTAL QTY.
1	DHH ANGUL	ANNUAL INDENT(2017-18)	50	-	50
2	DHH BHADRAK	ANNUAL INDENT(2017-18)	50	-	50
3	BOLANGIR		-	80	80
4	CAPITAL HOSPITAL, BHUBANESWAR		20	-	20
5	JAJPUR		-	100	100
6	KALAHANDI		-	100	100
7	KEONJHAR		-	40	40
8	DHH KORAPUT			50	50
9	SDH JEYPORE, KORAPUT		-	50	50
10	MKCG MCH, BERHAMPUR	ANNUAL INDENT(2016-17)	200		200
11	NAWARANGPUR		-	100	100
12	NUAPADA		-	110	110
13	RAYAGADA			50	50
14	SDH ANANDAPUR, KEONJHAR			50	50
15	CHC RAJGANGPUR, SUNDERGARH			50	50
16	AHRCC,CTC	ANNUAL INDENT(2016-17)	100		100
				TOTAL	1200



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Appendix-II

Technical specification

MATTRESS (ADULT)

1. Should be made from polyurethane foam of density minimum 40kg/m³ (Test report must be submitted during supply).
2. Overall size: 200 (L) x 90 (W) x 10(H)cms.
3. Should be made of waterproof, breathable fabric separated by zip on three sides with lower cover part made of Rexene. Mattress cover should be fire resistant and resist liquid ingress.
4. Bed cover should be removable and washable.
5. Manufacturer of PU foam should comply to IS 7933 standard

STANDARD DEVIATION: Allowable upto maximum 5% on all the dimensions as asked in below items.